

# User survey



## Users of ICES Advisory Services

**MIRAC January 2010**

## **ACOMSubClient 2008**

**Set up a Survey method to collect information on**

**Client satisfaction**

**Stakeholder satisfaction**

**Scientist feedback**

**ICES organization**

**Advice results**

# Results

Answers from

13 Clients

Fisheries

Environment

39 Stakeholders

Fisheries

Conservation

Recr.

60 Scientists

## ICES organization

**90% of Scientists have sufficient time to prepare for meetings**

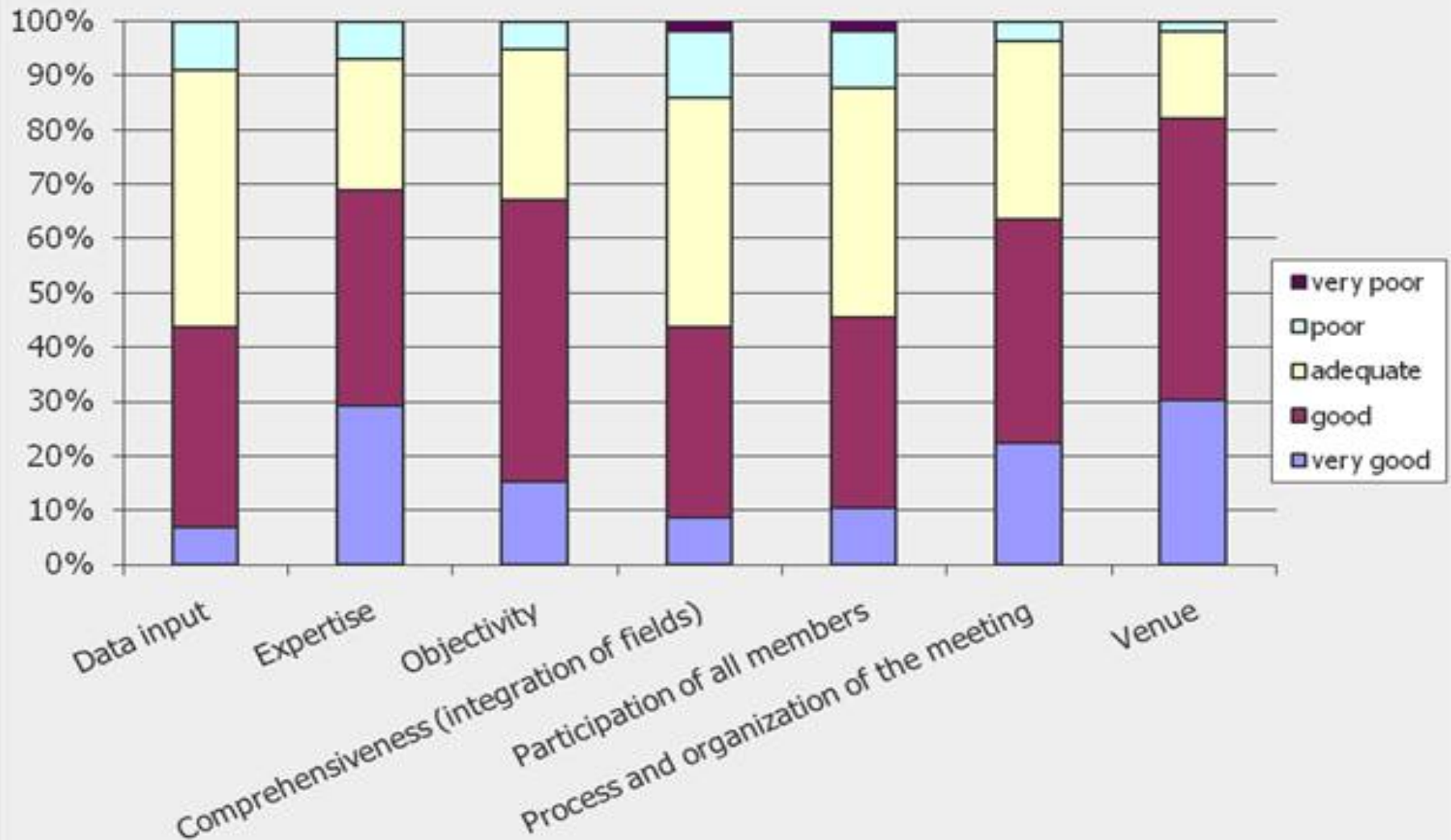
**Problems: overloading work in busy periods**

**delays in sending out of ToRs**

**short term changes in RGs and ADGs**

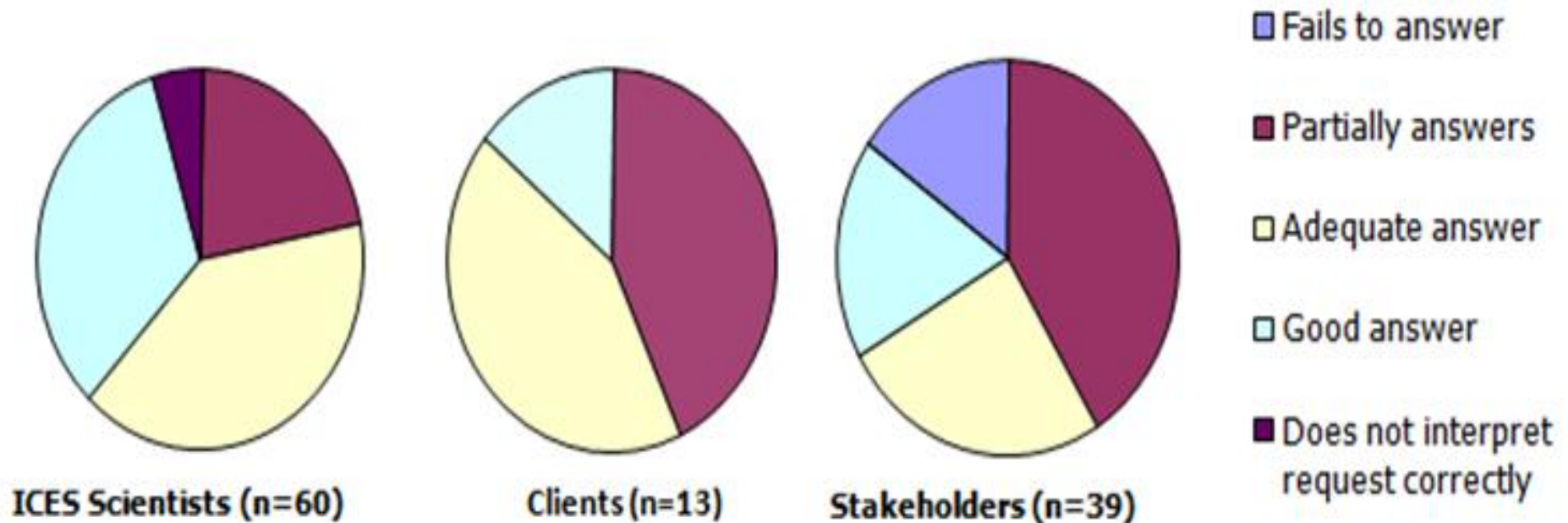
## ICES organization

## Management of meetings



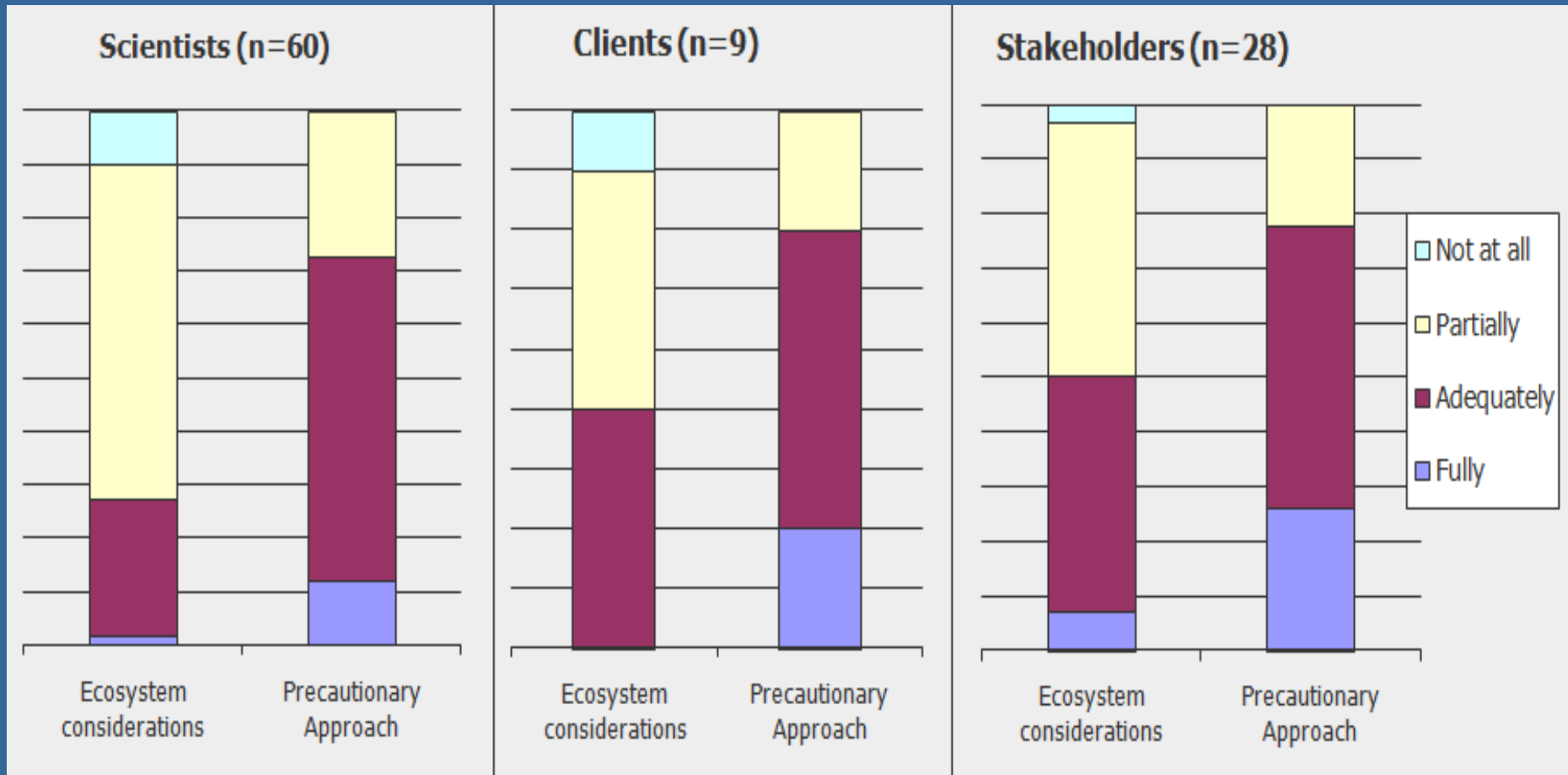
## Advice results

Does ICES advice adequately address your question(s) or requests for advice?



# Advice results

## Integration of Ecosystem and Precautionary considerations



## ACOM action

- Improving communication between EGs, ADGs and ACOM  
Changes between EG and final advice need clarification
- Clients and stakeholders should be informed of results to open discussion
- Repetition of this survey should enable trend analysis